

 Host

Hosting data
and applications
– *your way*



 24Seven

Connectivity without compromise



We believe in connectivity without compromise.

Get more done, 24-Seven

That means providing MORE flexibility and the best experience, hosting your data and connecting your business in ways only we can, 24-Seven.

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Hello from our CEO



As CEO I'm delighted to welcome you to M24Seven, the leading connectivity and internet infrastructure provider since 2000. Headquartered in the UK, with six sites and operations in nearly 100 countries, we are growing at pace with a truly global reach.

We have over 230 focused people looking after our clients' needs, determined to ensure that we always give you the services, support and resources you need. We've got productivity covered, giving you more time to focus on the day-to-day. We want to give you the added value that makes you value us. So the better we work together, the stronger businesses we can all build.

Thank you for your support.

A handwritten signature in red ink that reads "Lee Perkins". The signature is written in a cursive, flowing style.

Lee Perkins – CEO, M24Seven

Why us?

Our theory of MORE

Our mission is to empower business productivity, so we give you more freedom to make your business productive, with more flexibility, efficiency and reliability, in ways that only we can.

We believe in MORE because we are more equipped than anyone else to help you stay online with the fastest connectivity and secure internet infrastructure.

That leaves you time to get more done, with complete trust and total peace of mind.

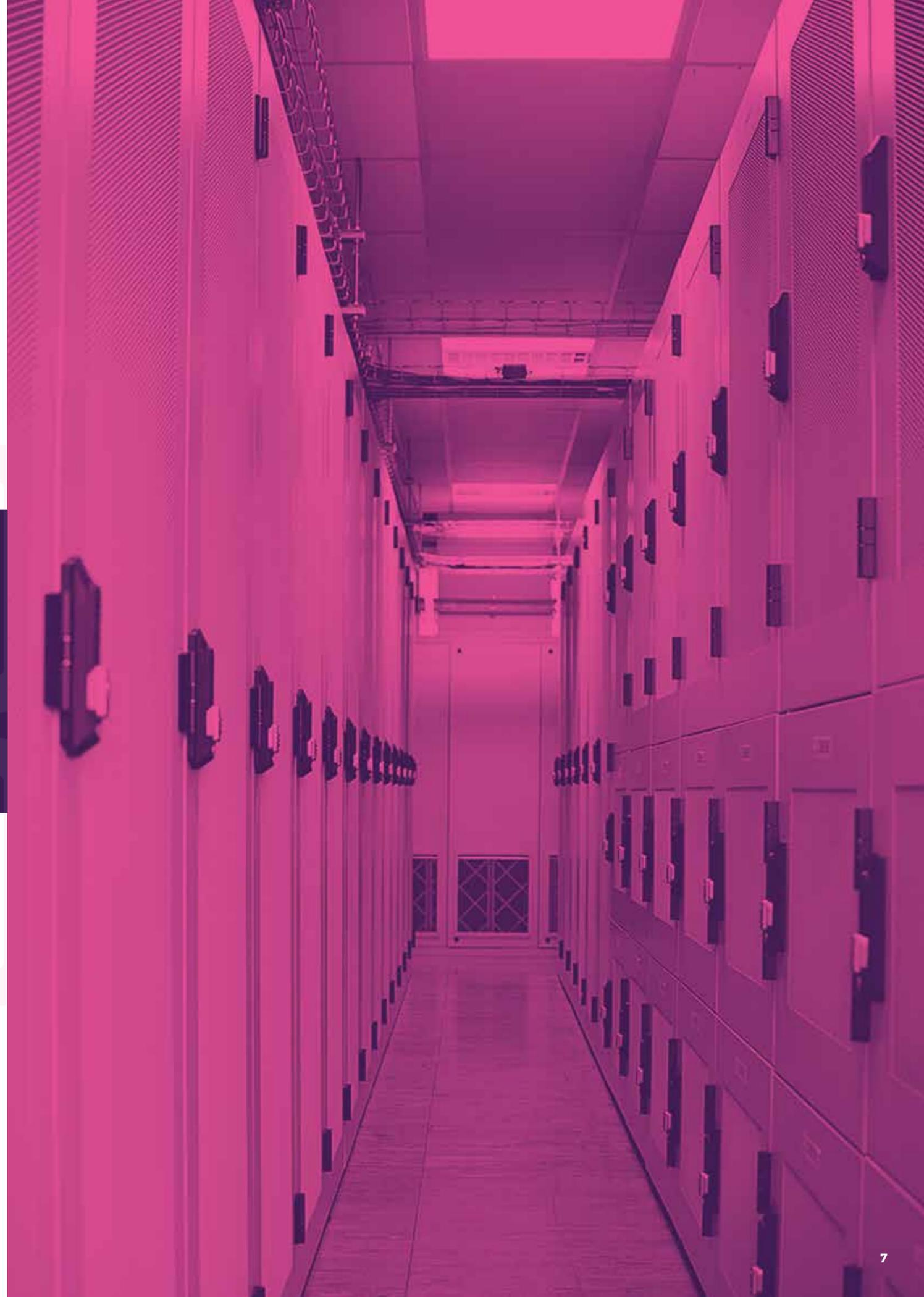
OVER
((34,000))
clients in 92 countries

M24Seven Hosting

More flexible access to your assets –
entrusted to us

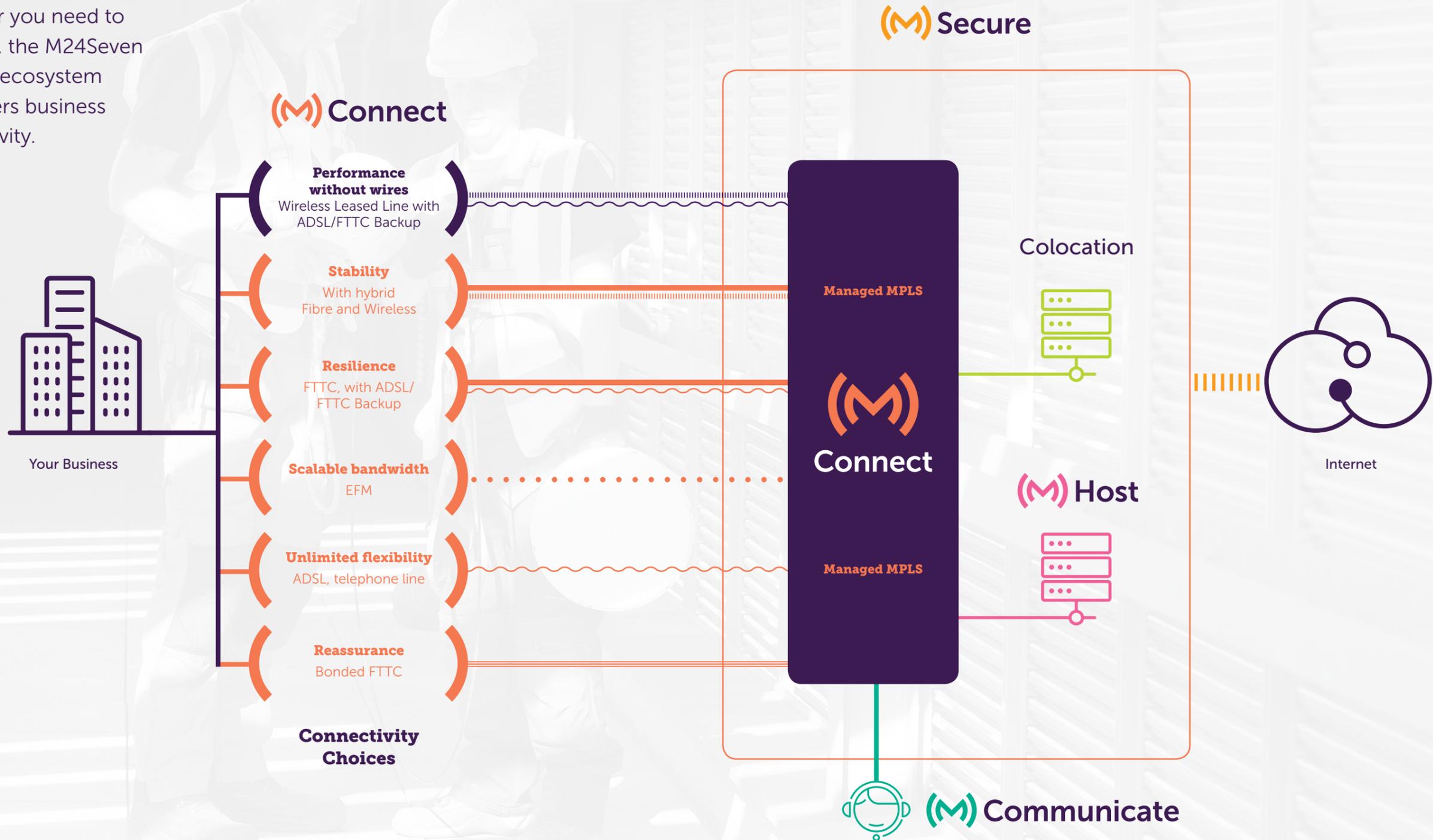
Security and privacy are paramount to everyone's needs. Our suite of M24Seven Datacentres are the best solution for a dedicated walled off space, configured to your specific needs. More power, climate control, fire detection, multi-level security, and IP connectivity services, to enhance complete productivity.

As your business grows it becomes harder to keep increasing IT demands under control and within budget. This can lead to unnecessary expense and, often, security risks. By moving your IT estate into the Cloud or a Datacentre, you can easily flex your IT estate in line with your business needs and stay within budget. All without compromising on security.



Our Secure Connectivity Ecosystem

However you need to connect, the M24Seven product ecosystem empowers business productivity.



The M24Seven infrastructure

Europe's greenest datacentres

Our privately-owned, dedicated datacentres are state-of-the-art premises that offer you the capabilities you need for your hosting and cloud business needs.

The large and expanding 500-rack capacity, which is pre-populated with high-quality 47u cabinets, are immediately available and provides SME's and enterprise level businesses with a wide choice, from quarter rack (11u) to full rack (47u).

M24Seven has multiple diverse and redundant optical fibre entry points with 80Gbps of live internet connectivity. Resilient N+1 UPS power protection gives reassurance that any power outage will have a minimal effect on your business performance.

M24Seven maintain a full complement of staff, 24/7. Because we run a European network and houses thousands of servers for customers in every time zone, technical support is always available, anywhere in the world, no matter what time of the day or night.

(24/7)
365 support

Because M24Seven houses mission-critical data, a robust commitment to security is an absolute priority.

M24Seven have undertaken and successfully completed the ISO 27001 Security Standard, which has involved identifying every risk to the business and the assets in its care and treating those risks seriously, professionally, and compliantly. M24Seven's audit report stated that its risk assessment was "the most thorough they had seen". All M24Seven's security processes are detailed within its Security Policy, which, when combined with security training ensures all staff are fully aware of the security requirements, always.

What is Hosting?

Hosting is essentially the business of maintaining computer systems in a secure location with sufficient space, power, and cooling. Hosting also provides internet connectivity and networks access, plus managed security services.

Datacentres & Colocation

Stability, security and privacy – paramount to your business needs

Our Datacentre and Cloud services encompass a range of products, including Colocation, Cloud Backup and Cloud Connect (AWS Azure).

All based on high-availability platforms, they're designed to function either as single services or as a combined offering, enabling you to benefit from off-premise reliability and cost-effectiveness, so that your business remains responsive and competitive.

The M24Seven colocation procures datacentre space to move all or part of your infrastructure off-premise. Colocation facilities provide space, power, cooling and physical security for your server, storage and networking equipment.

We can also connect you to a variety of telecommunications and network service providers with minimum cost and complexity. Colocation with M24Seven offers a true 24/7/365 internet presence with a direct connection to a fully redundant, self-healing IP network backed by the reassurance of a Tier 2-3 secure facility.

Features and benefits:

- Guaranteed service delivery for your customers with agreed datacentre performance SLAs and interconnection of datacentres for resiliency and disaster recovery
- Located in 8 UK datacentres across Manchester, Leeds and London
- Cost flexibility with space sold by quarter, half or full rack, or by a suite containing several racks for larger organisations.
- Secure access 24/7/365
- Scalability with high capacity quickly available on a predictable cost model
- Reassurance of having your datacentre facility managed by experienced experts
- Ecosystem of partners in the same facility
- Lean infrastructure ensures simplified management during times of rapid business change
- Strong road map for disaster recovery
- Central services model for MPLS customers with multiple sites allows all services to be accessed centrally



Trafford Park, Ball Green Datacentre

Green Credentials

At M24Seven, we have considered the environment since we began trading. Our state-of-the-art datacentres are now one of Europe's greenest and a model for many other datacentres that follow by example. Servers work most efficiently and have a lengthened lifecycle in climate-controlled environments.

We are continually improving our PUE (Power Usage Efficiency) which on average falls significantly below 1.2. While other datacentres offset their carbon footprint by initiatives such as planting trees, at M24Seven we instead adopt a real-world attitude that saves at least 1,000 tons of carbon dioxide per year.

Features and benefits:

- Robust enterprise class servers at competitive prices
- Fitted with quality server grade hardware, ensuring the stability of your hosted data for many years into the future
- Housed in highly secure, environmentally controlled Tier 3 datacentres
- Monitored by skilled technicians
- Green credentials and low carbon footprint to match the best in Europe ~ PUE <1.2
- Extensive on-site customer amenities
- Simple access to additional services
- Extensive robust and modern UK network reaching deep into Europe
- Peering with all of the main European internet Exchanges

What is Tier 1, 2, 3 and 4 Hosting?

- (TIER 1) Offers no redundancy at all and guarantees reliability of 99.671%.
- (TIER 2) Adds in redundant components, increasing reliability to 99.741%.
- (TIER 3) Has multiple power and cooling sources, though only one is active at a time. Uptime 99.982%.
- (TIER 4) Everything is dual-powered, including cooling. The site is fault-tolerant and compartmentalised. Uptime 99.995%.

Features and Benefits:

- Accessible securely from anywhere in the world via the internet
- Our team are responsible for the operating systems, general hardware, and bandwidth, with control of software and installation remaining with the customer.
- Bespoke specifications available
- Multiple resilient links
- Secure datacentre facilities
- Reducing costs for businesses of any size.

Dedicated Servers

Instant access to data and tools – leaving you free to work efficiently whenever and wherever suits you best

We are collaborating with businesses who are looking to add resilience to their network and increase the power to diversify and rationalise networks. With us, you have MORE complete control of your server environment housed in one of M24Seven secure, green and efficient Tier 3 datacentres.



Managed Servers

Accessible securely from anywhere in the world via the internet

We maintain computer systems in a secure location, with sufficient space, power and cooling. All our servers, managed or dedicated, are housed across both the UK (Manchester) and Europe (Bucharest). As such, with our Managed Server solution, equipment is leased to the customer over a contract term and is hosted within one of M24Seven's Tier 2-3 datacentres.



Virtualisation and Cloud

Reducing costs and IT management issues

At M24Seven, MORE business optimisation comes from a combination of powerful, scalable platforms, coupled with enterprise-grade internet access; this enables business customers of all sizes and types to add or remove hardware resources at the click of a button.

OVER
((400))
Points of Presence (PoPs)

Features & Benefits:

- All the benefits of running an in-house server with the increased resilience of datacentre hosting
- Reduced costs and IT management overhead
- Improved resource use and flexibility
- Shortened roll-out and configuration times
- Secure – each virtual server is completely isolated from the next
- Resilient – each server has dual power supply, multi-home transit and dual Network Interface Cards (NIC)
- No need for hardware upgrades, replacements, configuration and security patches
- Fixed, low, monthly costs. No set-up fees
- Easy and quick set-up

Features and benefits:

- Customers are provided with full access to a feature rich unified online control panel, combining Windows and Linux functionality under the same package
- The unified control panel enables both beginners and experts to quickly and easily configure and administer all of the web hosting features
- Secure servers, 24/7 expert support, excellent reliability and a powerful unified feature rich control panel
- Competitive prices, quality web servers

Web Hosting

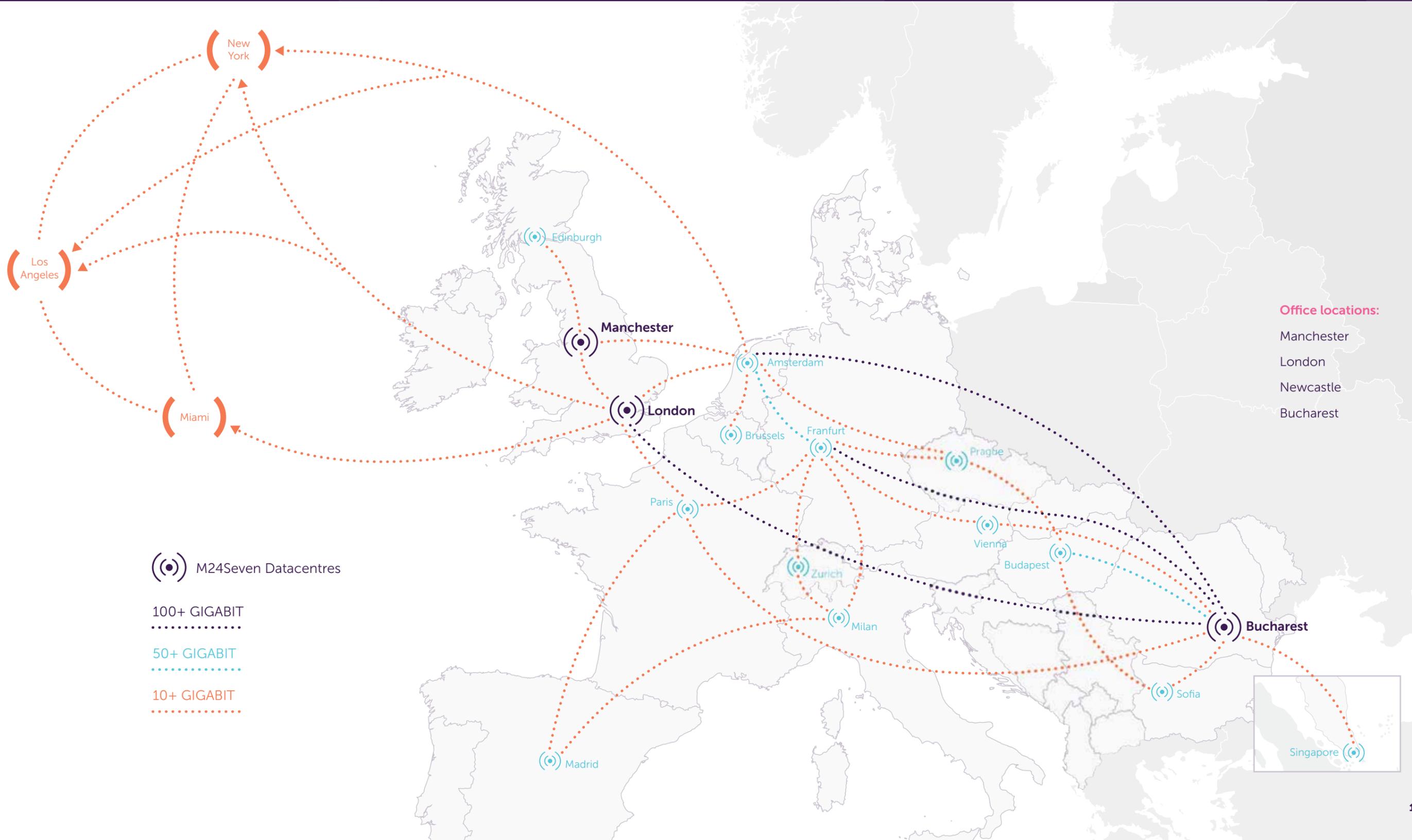
Competitive prices, 24/7 support

At M24Seven we have been providing web hosting services for more than a decade. We re-invest a significant proportion of our profits back into research and development, and employ a full time development team working on continuously upgrading and improving our systems so you can benefit from new, innovative and powerful tools.

((99%))
Customer retention rate

We also invest heavily in our own state-of-the-art, green and secure datacentres that are equipped to maximise performance and reliability, and to ensure your website is always operational.

Network Map



Our success stories



The support we have received from M24Seven is brilliant, the team are willing to be flexible and to work out of hours to deliver our solutions as and when we need. There is plenty of engagement offered and available from the whole team, even with our shortest temporary contracts.

Laing O'Rourke

The round the clock service is unbeatable. The urgency of our projects is always understood and accommodated for. The company really has a can do attitude and are so easy to deal with. We never have to worry about our connectivity services with M24Seven.

To find out how
improved **hosting**
can increase
your productivity
get in touch.

For our Sales Team call **0800 066 2739**

For our Support Team call **0161 822 2580**

Alternatively email our friendly team at **hello@m24seven.com**

www.m24seven.com



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